AccessResolve
Parenting and Property Mediation

Developed & delivered by Relationships AUSTRALIA · VIC

A parenting and property family dispute resolution (mediation) service for court-ordered clients, delivered by Relationships Australia Victoria (RAV) on behalf of the Federal Circuit and Family Court of Australia (the Court).

AccessResolve assists separating parties who have begun proceedings in the Court to participate in family dispute resolution (mediation). Supported by an impartial, independent mediator, parties identify the outstanding issues of dispute and explore options to resolve them.

Parties attend with their legal representative, or on their own as self-represented litigants. It is expected that parties will come prepared to consider alternatives and engage in negotiations to reach agreements, with the goal of reaching a settlement without the need for further legal action.

Although the mediator is unable to provide legal advice, they can speak to the parties about the legal principles that apply and will actively encourage the participants to reach agreement.

Mediation is conducted online, unless the Court orders otherwise.

Possible outcomes

- Parties reach agreement in mediation. This may result in an agreement that can be made into 'orders by consent' in court.
- Parties resolve some, but not all, matters in dispute. This helps to narrow down the issues that need to be decided by the court.
- Parties are unable to resolve matters in mediation. In this situation, the mediator will refer the matter back to the court for resolution.

Our mediators

AccessResolve mediators are:

- accredited by the Attorney-General's Department as Family Dispute Resolution Practitioners
- experienced in parenting, property and financial disputes
- qualified legal practitioners.

About the service

Over 500 mediations provided in 2025–26

30+ court locations supported across Australia

14 years delivering the service

Eligibility

You must be ordered by the Court to be able to use RAV's AccessResolve service.

AccessResolve mediation is a court event. This means you must attend, unless you reach settlement beforehand. The outcome of your mediation will be provided to the court after your session.

If you have not been court-ordered to attend AccessResolve, please see RAV's other family dispute resolution services at www.rav.org.au/fdr

Cost

Please see your Court Order for information about service fees and payment methods. Payments cannot be made directly to AccessResolve.

Safety

The safety of our clients, staff and the community is our priority. To ensure that your service experience is safe and appropriate, please send us a copy of any current or previous family violence intervention orders before your mediation begins.

Getting started

Your Court Order contains information about how to contact AccessResolve to arrange your mediation. It also explains which documents you need to prepare and provide before your mediation.

We pay respect to First Nations Peoples of Victoria as the Traditional Owners and Custodians of the lands and waterways. We acknowledge the pain caused by colonisation including disconnection from land, loss of life and freedom, and the forced removal of children.

We're committed to providing safe, inclusive and accessible services for all people.